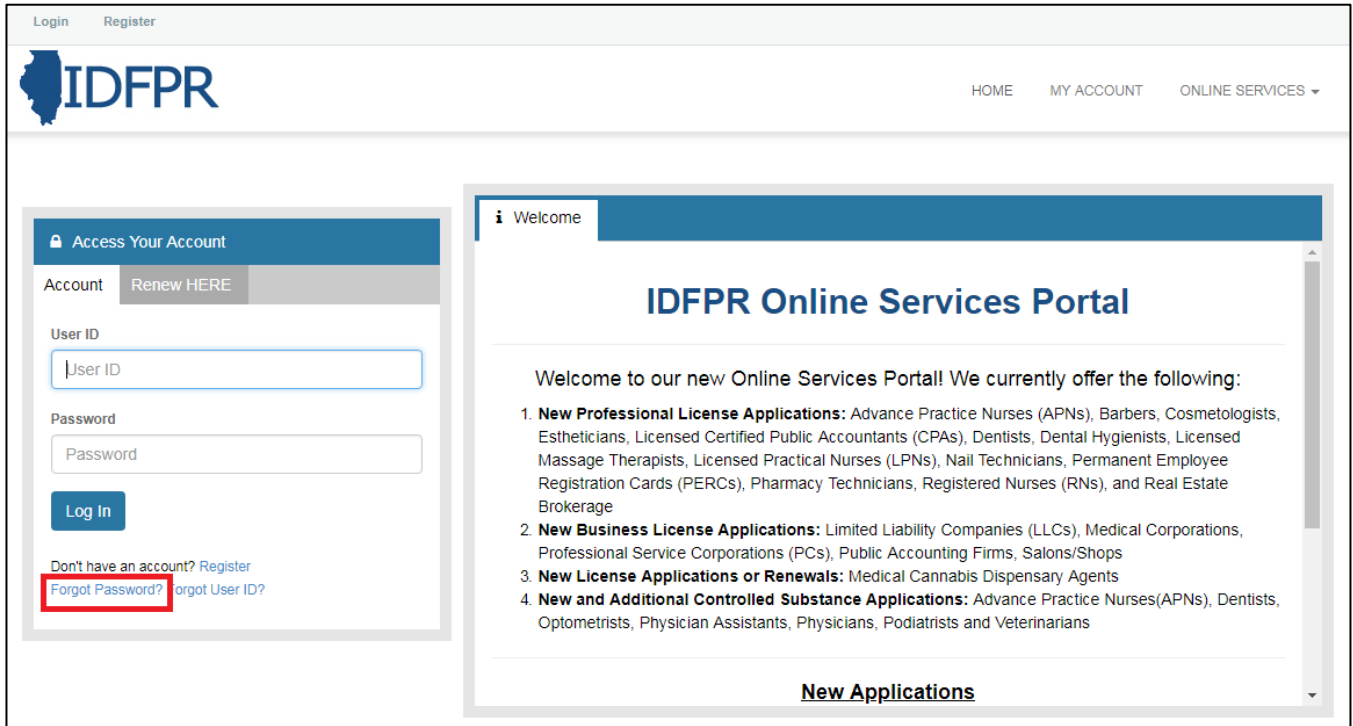# Password Reset

Revised 2-26-18

Overview

Existing users can reset their password through the online portal following the steps below.

1. Access the Online Services Portal at: https://ilesonline.idfpr.illinois.gov/DFPR/Default.aspx

2. Select "Forgot Password" from "Access Your Account" section.

3. Enter your user ID in the 'User ID' field and click 'Next.'

4. Enter the answers to the security questions and click 'Next.'

5. Enter the new password in the 'New Password' and 'Re-type Password' fields and make sure it meets requirements listed below.

6. Click 'Finish' to set your new password

7. Click the 'Home' link and login with your new password.